

CARROLL UTILITIES

CONVENIENT OPTIONS FOR YOU!

1



BANK DRAFT

sign up for Auto Pay today! **NO fees incurred.** Never miss a payment. Never pay another late fee!

2



ONLINE

Visit our online bill pay site

<https://carrollia.municipalonlinepayments.com/carrollia>

*Processing fees apply with all card payments

3



OVER THE PHONE

Hear your account balance and **make a payment 24/7!**

Call **833-710-8375**

*Processing fees apply with all card payments

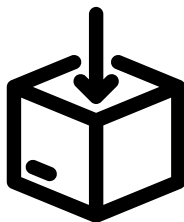
4



TEXT MESSAGE

Receive text messages for new bills and upcoming due dates and easily make payment. Call **833-710-8375** or log on to <https://carrollia.municipalonlinepayments.com/carrollia> to enroll!

5



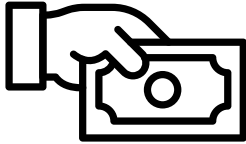
DROP BOX

Drop off your payment re-using the envelope you received your bill in, **no stapling or taping!** Available 24/7, located off of 7th Street on the west side of City Hall.

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AT CITY HALL

Visit our office Mon-Fri; 8am - 5pm to pay in person via cash, card, money order or card

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7



MAIL

Mail your payment to 627 N Adams St., Carroll, IA 51401

*Mail times vary, please allow enough time to arrive by the due date to avoid late fees



GO PAPERLESS

Sign up today to have your bill emailed to you each month. Visit our website www.cityofcarroll.com to sign up!



SCAN ME

Scan QR to log into
our online utility
billing site

For all questions regarding any of our convenient options regarding your bill, please call or email us today; or visit our website www.cityofcarroll.com and click on the “Utilities” button